

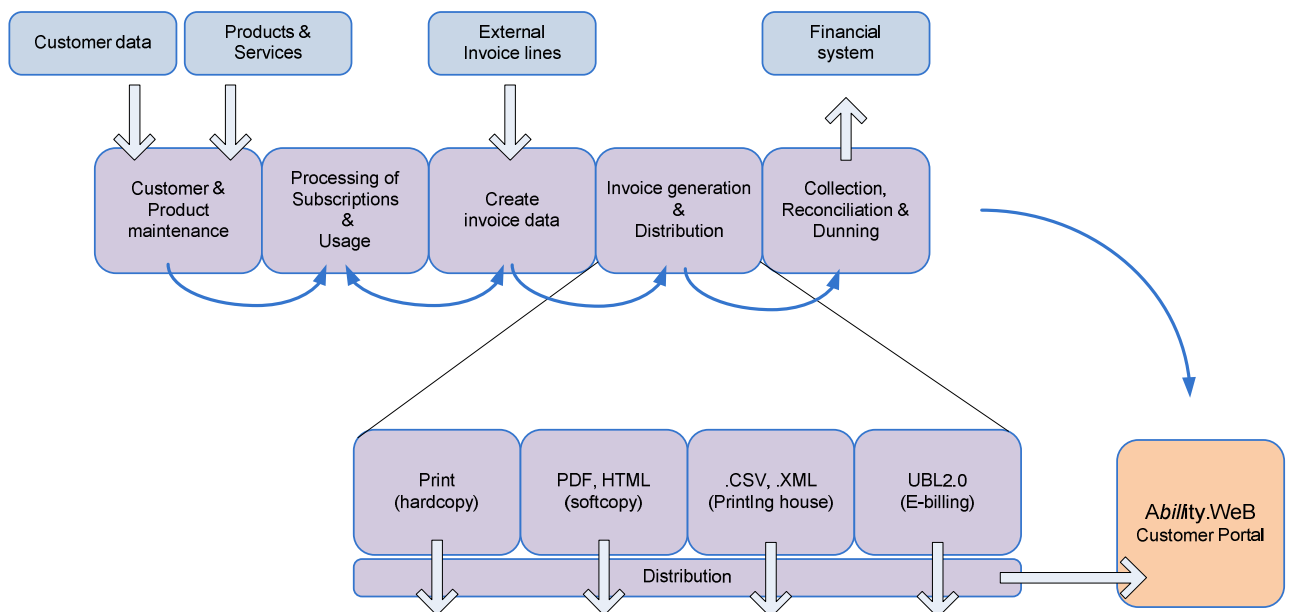
The Ability® Service Platform: full control ‘from collection to collection’

Correct and timely invoicing strongly contributes to customer satisfaction and a healthy cash-flow. Ability® is the proven billing, credit management and collection system, suitable for all parties with different types of customers, products and services, as well as invoices in different shapes and formats. It enables you to configure and manage your complete billing process, from the moment customer data is first registered till the moment you book your payments. In brief: using Ability® you can manage your process the way you want, with full control from beginning to end.

Advantages in brief

- 🔄 Full control of invoicing, payments and reminders
- 🔄 Configurable billing cycles, based on all thinkable rating rules
- 🔄 System generates invoice lines, but also capable of processing invoice lines provided by external systems
- 🔄 If necessary additional invoice lines (or discounts) are generated based on data and rating rules
- 🔄 Invoices generated in many formats: paper, digital versions and via e-billing
- 🔄 Excellent performance, at large volumes of data and invoices
- 🔄 All data on customers, products/services, usage, invoices and payments made available via web portal (EBP)
- 🔄 Complete auditing (“what goes in must come out or can be accounted for”)

The Ability® Service Platform at a glance



How does it work?

Data of customers and the products and services purchased by them (possibly as subscriptions) are registered and managed in **Ability®**. Using agreed formats it is also possible to register/manage data in bulk or real-time via API calls.

Usage data (possibly combined with subscriptions) can be processed into invoice lines. This is based on configurable rating rules and procedures. In this the system is fully flexible: any type of product or service can be included, and any type of calculation can be supported. It is also possible to process readymade invoice lines provided by external systems.

Invoice lines are the basis of invoices. Invoices can come in any language, and always in a layout meeting the demands of the client and the (European) legislator.

Invoices are distributed in many ways: printed on paper ('hardcopy'), digitally in PDF or HTML ('softcopy'), as e-invoice (UBL 2.0) or in a variety of formats to be used by printing houses. The distribution can be by surface mail, e-mail, ftp or API calls.

Invoices can be collected by direct debit or Ideal interfaces, and reconciled both manually and fully automated, by means of smart algorithms. Results of invoices and payments can be exported to 3rd party financial systems. Payment reminders such as letters, e-mails or outbound calls can be initiated based on freely configurable processes. Failure to pay can ultimately lead to the export of debtor data to a debt-collection agency.

The web portal provides you and your customers a clear insight into the invoices and invoice details, but also in customer data, the products and services that were purchased, the payment status and the reminder process.

Ability® modular set-up

Ability® has a modular set-up. This allows you to make your own pick of processes that you wish to support using Ability®. Adding modules and functionality to the set-up is possible at all times.

Ability® in an outsourced model

All processes mentioned above and the required Ability® modules are also available in an outsourced model. In this service, a team of experienced FIQAS billing professionals ensures your billing continuity by executing complete billing and collection cycles, while you, our customer, are in control of the processes.

More info?

Call FIQAS on +31 (0)297 382323, surf to www.fiqas.com/ability or mail to ability@fiqas.nl.